



## SERVICE HOTLINE

**REFERENCE NUMBER:** 236/2020

26 October 2020

Johannesburg  
Stock Exchange

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### EDM - REPORTED OPTION TRADES NOT SENT TO MARKET – 22 OCTOBER 2020

We notified the market of an isolated incident resulting in some reported option trades not disseminated via the market data public feed on the Equity Derivatives Market (EDM).

The incident occurs only during certain scenarios upon creating and trading an option strike on the same day. We have identified the problem and are in the process of testing a fix. Deployment of the fix will be scheduled post successful JSE testing.

We will provide a further update once testing is complete.

#### Market / Service:

JSE Derivative Markets  
• Equity Derivatives

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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